

The logo for Tier 1, featuring the word "tier" in a white, lowercase, sans-serif font, followed by a light green circle containing the number "1" in a white, bold, sans-serif font. The background is a dark teal color with a subtle circuit board pattern and a large, curved white and green graphic element at the top.

tier 1

*“**tier1** is the UK’s number one circular economy IT Asset Disposal organisation - with impact at **its core**”*

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Based in the North West and South East of England, **tier1** has over 70,000 sq. feet of secure CAS-S and List X MOD approved facilities. After the recent merger with EOL IT Services the **tier1 Group** has been in operation for over 25 years and has a dedicated team of 125 (with over 1000 years of experience!).

Our business model includes recovering IT assets, refurbishing, re-using and reselling IT devices via valued partners and our ecommerce platforms.

The **tier1 Group’s** suite of services ensure that our Clients mitigate the risks associated

with securely managing IT assets throughout their lifecycle, comply with all relevant data security, ensure environmental compliance and reduce costs.

Items that cannot be re-used are recycled in our workshop at HMP Hindley, where we offer training and qualification to inmates as part of our *Through The Gate* programme.

Our ethos of ‘Reduce. Reuse. Recycle’ remains central to all that we do and we work tirelessly to ensure not only data security, but to ensure minimum impact on the environment.



Security

Our commitment to data security is tireless and we implement innovative, and robust service solutions for our clients across every sector. We offer the ultimate piece of mind, with data erasure to Government standards. Our 70000 sq. ft List X facilities in Manchester and Maldon are approved to MOD standards and both facilities are covered by perimeter fencing and CCTV, with dedicated security cleared staff. Data destruction to UK Government NCSC standards with certificated proof of erasure for every hard drive or data bearing asset.



Trust

Our exemplary reputation and experience within the ITAD sector has ensured that many clients have remained with us for well over a decade of business. We have a dedicated team including own fleet transport ensuring continuity of service and excellent customer relationships.



Accreditations

The **tier1 Group’s** credentials and certifications are unbeaten by any other IT asset disposal and recycler within the UK and include ISO 9001, 14001, 27001, 45001, 22301 and BS 7858 15713, ADISA and Cyber Essentials Plus. CPNI approved, CAS-S certified and with List X facilities, the group is able to provide secure services at the very highest levels.



Value

The trade relationships we have built over many years means that we can achieve the best residual value in the market and return more revenue to our Clients than anyone else in the sector.

Choosing **tier1 Group** ensures an environmentally focused approach to disposal requirements – and we continue to champion a policy of “reuse not recycling, dispersal not destruction”.

Refurbishment and re-commerce

We believe in second chances...

High quality enterprise equipment can be refurbished to extend its usable life. By refurbishing and reusing IT equipment we are reducing and avoiding new carbon emissions. Carbon savings of a refurbished device versus new are 225kg CO₂e per device which is a 75% reduction in carbon footprint per device.

Our mission is to offer great quality refurbished devices at great prices. Good for your pocket, and good for the environment. We are

now offering our Platinum refurbishment where the lids, screens, keyboards, palm rests have all been updated and look as good as new (almost!).

We resell refurbished technology on our own website, [tier1.com](https://www.tier1.com), via resale partners, direct to SME's and via partner sites such as Backmarket and eBay, reaching millions of potential customers everyday and preventing useful IT from being prematurely recycled.

“Great service and a **superb product...**”

P STEVENS - Trust Pilot 5-star review



Recycling

Devices which can't be reused are either recycled at our Maldon site or at our recycling plant at HMP Hindley. Items are stripped of circuit boards, power units and then separated into different types of materials, ready for refining via our downstream partners.

We ensure we deal with all IT Asset Disposal in the most environmentally friendly way and promote the re-use of all equipment where possible, working closely with our Clients to improve awareness of environmentally favourable options, reducing their own impact on the environment.

We work with specific downstream partners for the responsible disposal of specific products that are beyond economical repair and expect all suppliers and vendors to be aware of their own processes and the effect they could have on the environment.

Items are refined for raw materials and all metals are sold for reuse. With e-waste estimated to be one of the largest growing waste streams globally, this contributes to reducing excessive consumption of the World's precious, and ever dwindling, resources - as well as the contribution to climate change, pollution and conflict mining.

“0% of devices processed by tier1 find their way to landfill...”

Social value

tier1's IT recycling workshop provides individuals with employment, training and support in preparation for release. Participants receive an NVQ in recycling.

Our *Through The Gate* programme with Antz Junction has supported 140 members of which over half have gained employment. The national re-offending rate is 36% within the first year. Reoffending rate for members going through this program has been 0% in the last few years, generating societal savings of over £3.6m.

£3.6m
Societal saving
since 2013



Rebooting the planet

Decarbonisation.

tier1's mission is to drive decarbonisation through our sustainable and socially responsible, circular economy business.

By extending the life-cycle of all devices and creating less electronic waste, we provide our customers with premium grade refurbished tech at a fraction of the new price.

Buying refurbished also decreases the demand for new equipment, which helps to preserve the earth's ever dwindling, precious resources.

All of our devices are fully tested, refurbished and quality checked in-

house, to ensure each product matches our high standards of quality, sustainability and reliability.

Driving decarbonisation and responsible consumption aligns with the United Nations SDG12 goal "Responsible production and consumption".

Sustainable consumption and production is about doing more – and better – with less. Decoupling economic growth from environmental degradation, increasing resource efficiency and promoting sustainable lifestyles.



“Carbon savings of a refurbished device versus new are **225kg CO2e** which is a **75% reduction** in carbon footprint per device...”

Impact at our core



Living Wage Employer

tier1 has supported the Living Wage initiative since 2015 believing that all staff deserve a wage that meets their daily needs.



Queen's Award for Enterprise WINNER 2019

We are delighted to have received the prestigious **Queen's Award for Enterprise** in promoting opportunity through social enterprise as a result of our unique prison workshop programme.



Support for Antz Through The Gate programme

£336k donation since 2013 delivering support to ex-prisoners, generating **£3.6million of societal savings.**



tier1 Apprenticeship Scheme

tier1 apprenticeship scheme supports the career development of its own employees. To date, apprentices have progressed to become Operations Director, Web Merchandiser, Ops Team Leader and Graduate Sales Member.



Come join the
circular economy.

tier **1**

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